



Australia Walkabout Wildlife Park

1 Darkinjung Road, Calga NSW 2250
Phone: 02 4375 1100
Email: info@walkaboutpark.com.au

GUEST REGISTRATION FORM – COTTAGE & TENTS

This is the Agreement between you as the Responsible Person named below and Australia Walkabout Wildlife Park (Walkabout Park).

As the Responsible Person, I accept and agree that:

1. I am responsible for myself and for anyone else staying in, or visiting, my cottage.
2. I will treat Walkabout Park's animals, staff, property and other guests with respect and care.
3. I am responsible for all costs associated with my booking including any purchases pre-booked or incurred during my stay.
4. I will vacate my cottage by 10am (or the checkout time included in my package).
5. I will not damage the cottage or any of Walkabout Park property.
6. I will return all Walkabout Park property including keys.
7. I will leave my cottage in a clean and tidy state and will wash the dishes and place all trash in the outside bin next to the farmyard.
8. I will abide by Walkabout Park's Terms and Conditions and acknowledge they form part of this Agreement.
9. If I do not abide by this Agreement, I may incur additional fees including late check out, cleaning, repairs or replacement costs.

Name of Responsible Person: Responsible Person's Signature:

Home Address:

Email Address: Driver's License No:

Mobile Phone No: Vehicle Registration No:

As the Credit Cardholder, I accept and agree that my credit card pre-authorisation will be held by Walkabout Park as a security deposit and I authorise any expenses to be taken from my credit card arising from this Agreement including the Terms and Conditions. Please select

EITHER: My credit card details for manual processing (below) OR: I will present my credit card for on-the-spot processing at check-in

Name on Credit Card Credit Cardholder Signature

Master Card Visa Card Card Number CVV No EXP Date

TERMS & CONDITIONS

Entry at own risk:

You, children and others in your care are your responsibility, and enter Walkabout Park and take part in activities at your own risk. Although Walkabout Park takes reasonable steps to ensure your safety, this cannot be guaranteed and no liability for you or your property is accepted by Walkabout Park or Walkabout Park staff. You will be given a Walkabout Park map, information about consequences for damaging Aboriginal sites, and rules to keep you safe with animals. You must read these, and ask our staff to explain anything you don't understand **before** you go for a walk, touch any animals or take part in activities.

Behaviour:

1. Walkabout Park treats all guests and their property with respect and care. We ask all guests to treat other guests, our animals, staff and property with respect and care too. For the (very) few people who may need to be reminded to treat others with respect and care, we need these regulations.
2. Excessive noise or any other behaviour that causes inconvenience or discomfort to our other guests, staff or animals is Unacceptable Behaviour.
3. Anyone engaging in Unacceptable Behaviour will be required to leave Walkabout Park along with those accompanying them, there will be no refund, and all outstanding payments will remain due and payable.

Damage: (includes breakages, unusual contamination, and the removal of Walkabout property)

1. You are responsible and liable for any Damage caused by you or those who accompany you, whether they are staying overnight at Walkabout Park or not.
2. We ask that you report any Damage when it occurs.
3. We will debit your credit card for the full cost of all Damage that you do not report to us.
4. Where you notify us of any accidental Damage and it is of a minor nature, we usually will not charge you.
5. We will charge you for the full cost of replacement or repair of any other Damage.
6. We will charge for cleaning or replacement of tents, mattresses, sleeping gear, furniture, structures or décor due to unusual contamination including (but not limited to) soiling from food spills, standing on mattresses or linen with dirty feet or shoes, bed wetting, or scratching or marking surfaces with crayons or other means.
7. We will charge for lost room nights if the time reasonably needed for us to repair, replace or clean up the Damage causes your cottage to be unavailable to other guests for one or more nights.

Smoking:

1. If you are in a cottage, you may smoke on the veranda (only) of your cottage, with the veranda window and door closed so that smoke cannot enter the cottage. If you are in a tent, you may smoke in the carpark (only) or in an area shown to you by your Ranger as an area designated for smoking
2. Please do not smoke in your cottage. Please do not smoke anywhere else at Walkabout Park.
3. If you will smoke on the veranda during your stay, please ask us for a lidded ashtray, and please use it.
4. A \$110 special cleaning fee will be levied if you smoke in your cottage or tent, or if you smoke outside near an open window or door so that your cottage or tent smells like cigarettes, or if you discard cigarette butts or other smoking products anywhere other than in the lidded ashtray provided on the veranda.

Security Deposit:

1. We do require a credit card pre-authorisation as a security deposit for \$200 when you check-in.
2. This pre-authorisation process validates your credit card, and protects both the cardholder and Walkabout Park from increasing fraud incidents.
3. Your authorisation may be used to settle any outstanding payments owed by you in relation to your booking including the cost of any extras pre-ordered or requested by you or those who accompany you during your stay.
4. Your authorisation may be used to cover the reasonable costs of necessary repairs, replacements or unusual cleaning. If you cause damage the cost of which exceeds the pre-authorisation, you will be responsible for the payment of the excess.
5. The pre-authorised amount is set aside by your card issuer for a period of up to 14 days from the date of pre-authorisation. The pre-authorisation will affect your available funds balance and spending limit. Once you have made the pre-authorisation, Walkabout Park cannot release, remove or lower the pre-authorised amount until we process the final account on departure. This is a restriction imposed by your card issuer, so it cannot be negotiated. For more information on this practice please contact your card issuer.